



MEMO  
March 12, 2020

TO: All Firely Families  
FROM: Firely Pediatric Services  
RE: Governor Wolf's COVID-19 Announcement

---

To All of Our Firely Families,

As you may have heard, effective Friday March 13, Governor Wolf has ordered to is shut down schools and entertainment venues in Montgomery County for 14 days in an effort to stop the spread of the coronavirus. More than half of the COVID-19 cases in the state are in Montgomery County.

What does that mean for you and your loved one who receives skilled nursing services from Firely?

1. Our residential programs, both pediatric and adult, remain open. Our staff have been told to prepare for this type of a situation and we are expecting, as long as they are healthy, to have no disruption of services. We have been in recent communication with our pharmacies and DME providers who are assuring that their services will also have no interruptions.
2. If your loved one receives in home skilled nursing services, unless the parent/guardian informs our agency otherwise our staff have been told that they are expected to be at their scheduled shifts.
3. Our medical daycare program, the PPECC, will remain open as long as the patients are able to be transported into the program. Our PPECC nursing staff have also been told that they are expected to be at their scheduled shifts. If your child has increased nursing coverage on "non-school" days and you are looking for them to be scheduled in the center for daytime hours, you will need to confirm with the Director that the staffing ratios allow the additional patient and then arrange for your child's transportation.

**We appreciate your concerns during these tense and challenging times. We are working very hard to ensure that our agency meets all the needs of everyone of our patients! Thank you very much!**